

## VITA

### **DR. TOM A. TAYLOR**

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### **BIOGRAPHICAL SKETCH**

**Dr. Tom Taylor, AICP**, teaches leadership, intercultural communication, consensus building and conflict resolution classes at FSU and works as a private consultant and trainer. He was previously the Associate Director of the FCRC Consensus Center for 20 years. That program was created by the legislature to address critical problems facing Florida. It promotes and provides mediation, facilitation and other collaborative services. Dr. Taylor has worked with public and private parties to seek solutions to case-specific conflicts and policy disputes, and to reach consensus on strategic plans and visions for organizations and communities. His projects range from facilitating a few people for a few hours to multi-meeting processes that took over a year, large groups with as many as 2000 in one meeting and one with a settlement of over five hundred million dollars. Hundreds of elected officials, administrators, staff, mediators, attorneys and others have participated in his trainings. Prior to coming to the FCRC he was a professor at the University of Oklahoma, a practicing planner, consultant and trainer.

### **ACADEMIC BACKGROUND**

#### **DEGREES:**

Ph.D. Environmental Design and Planning, Virginia  
Polytechnic Institute and State University, 1989  
M.A. Urban Studies, University of New Orleans, 1980  
B.A. Architecture, Iowa State University, 1970

#### **DISSERTATION AND THESIS**

"A Practical Theory of Negotiation for Planners," Unpublished Ph.D. dissertation, Virginia Polytechnic Institute and State University, 1989

"Neighborhood-Based Planning in Treme East, New Orleans, Louisiana," Unpublished Master's Thesis, University of New Orleans, 1980.

#### **AWARDS AND HONORS**

Knight Creative Community Initiative Fellow, 2014.

Alpha Rho Chi, Architecture and Planning Honorary Society, Virginia Polytechnic Institute and State University, 1986.

Research Fellowship, National Institute for Dispute Resolution, 1985.

Knights of St. Patrick, Engineering Honorary, Iowa State University, 1969.

## **WORK EXPERIENCE**

### **UNIVERSITY TEACHING**

Adjunct Professor, College of Social Science and Public Policy, Florida State University, June 2010 to present. Courses taught: Intercultural Dialogue and Leadership and the Social Science Scholars Leadership Seminar, which includes selecting scholars and supporting their implementation of leadership projects and a class where scholars report on what they did and learned in their projects.

Adjunct Professor, Urban and Regional Planning, Florida State University, June 1994 to present. Course taught: Planning Dispute Resolution, Consensus Governance, Citizen Participation (1 year) and the Dispute Resolution Practicum.

Assistant Professor, Regional and City Planning, University of Oklahoma, Norman, OK, August, 1988 to May, 1990. Courses taught: Community Conflict Resolution and Consensus Building, Urban Conservation, Urban and Regional Analysis, Urban Conservation, and Sociology of Housing.

Graduate Teaching Assistant, Virginia Polytechnic Institute and State University, September 1984 to June 1987. Courses co-taught include: You and Community Development and The Effective Professional.

Fieldwork Institute Instructor, Tulane University Architecture Department and University of New Orleans, Urban Studies Institute, 1971, 72, 78 81 and 83.

### **PROFESSIONAL WORK**

Director Shared Solutions: Facilitation for Results (part-time), May, 1973 to present.

This is the name for my private consulting and real estate development activities. Consulting projects include: assisting the National Geographic Data Committee develop the framework for geo-based data, development of a negotiation training program for the National Home Builders Association, negotiation skills training for the Florida Criminal Justice Executive Institutes and the Oklahoma Institute for Mental Health, Community consensus building process for inner-city development in Norman, OK; "Recommendations for Community Conflict Resolution," for the Explore Zoo and Theme Park in Roanoke, VA; and a Community Involvement Leadership Workshop for the Massey Coal Company. Renovation projects include three personally owned, four designed and contracted for others and architectural plans and consulting on approximately fifteen others renovations. Feasibility studies, loan presentations, zoning appeals and training sessions have also been undertaken.

Associate Director - Florida Conflict Resolution Consortium (FCRC Consensus Center, Tallahassee, FL May 1990 to 2010.

The Consortium is a program located in the state university system created by the legislature to assist state and local governments and private parties in the use of mediation, facilitation, and other collaborative approaches. My responsibilities included: situation assessment, process consulting, mediation, facilitation, resolution procedure design, training, research and administration. I have played a major role in developing the Consortium into one of the most successful state offices of mediation in the country.

Director - Lafitte Area Development Association, New Orleans, LA. September 1980 to June 1984.

LADA was a non-profit corporation that purchased and renovated eight buildings for use by neighborhood agencies and for housing low and moderate-income families and senior citizens, provided rehabilitation assistance and counseling to residents repairing and/or purchasing their homes, and conducted or assisted with programs to upgrade the community. Responsibilities included planning, managing a staff of up to fourteen, development packaging, architectural drawing, contracting, etc.

Senior Field Representative - National Urban Coalition Neighborhood Technical Assistance Project, Southern Regional Office, New Orleans, LA. April 1979 to September 1980.

The Neighborhood Technical Assistance Project (NTAP), funded by the Department of Housing and Urban Development, operated in thirty cities nationwide, seven of which were in the southern Region. The program assisted neighborhood organizations in identifying their needs, developing appropriate strategies, formulating short and long range plans and implementing them. The project acted as a catalyst to bring together neighborhood residents, the private sector and all levels of government in efforts to improve housing, spur community and economic development and upgrade social services. LADA, see above, was one of the successful products of the project.

Executive Director - Neighborhood Housing Services, New Orleans, LA. March 1977 to October 1978.

NHS is a comprehensive revitalization program involving a partnership of city, neighborhood and lender representatives. Responsibilities included all phases of planning, implementation and administration of the program. The services included: community organizing, public relations, renovation and financial counseling, cost estimation, contracting and loan placement. In the first year of operation NHS produced over one million dollars of property improvements, increased property values thirty-eight percent and initiated over four hundred thousand dollars in infrastructure improvements.

Housing Program Developer - City of New Orleans, LA. Chief Administrative Office, November 1975 to March 1977.

This position involved developing housing programs, particularly those utilizing Community Development Block Grant Funds. The major projects involved the design and implementation of a rehabilitation loan and assistance program, a code enforcement program and the Neighborhood Housing Services Program (see above). The position also involved policy formation, contract arrangements and program monitoring.

Project Director - Community Improvement Agency, New Orleans, LA. August 1973 to July 1975

The Project Director was responsible for the development and implementation of a pilot neighborhood conservation project, the Irish Channel Public Improvement Program. Activities included street paving, street tree planting, improving public services, rehabilitation assistance and the organization of a neighborhood association to promote investment and carry out numerous improvement activities.

State Director - Our Man-Made Environment Education Program, New Orleans, LA, (part-time), September 1974 to September 1975

The OMMEE Program involved approximately 1,000 students in four Louisiana cities. Responsibilities included: writing instructional materials, teacher training, program supervision, classroom presentations, and evaluation. The program was designed to raise student awareness of the dynamics

of the man-made environment, of how their lives are affected by it and how they can improve it.

Associate Realtor - Stan Weber and Associates, New Orleans, LA (part-time). Oct. 1974 to Sep. 1984.

Urban Planner - Charles Caplinger and Associates, New Orleans, LA. March 1973 to August 1973.

This position involved doing most of the research and writing for a Visual Environment Design Study of New Orleans. A book and movie were produced showing visual problems in nine typical areas in the city, how they could be addressed and implementation procedures.

Program Developer - Innovative Education Coalition (VISTA) New Orleans, LA. March 1972 to March 1973.

This job involved developing and implementing programs in both traditional and alternative schools. Accomplishments included the creation of the Teacher Resource Center, formation of the High School Rights Coalition, the preparation of a comprehensive plan for educational alternatives at the high school level and publishing a newsletter for innovative educators.

Architect/Planner - Metro-Link Community Design Center (VISTA), New Orleans, LA. March 1971 to March 1972.

Metro-Link provided free architectural and planning services to non-profit organizations and low-income individuals. Personal projects included a playground, a community center, two planned unit developments and several renovations.

Manager - Taylor Plumbing and Heating, Maquoketa, IA, October 1970 to March 1971.

Architectural Draftsman - Bettenburg, Townsend, Stolte and Comb, St. Paul, MN. June 1970 to September 1970.

Architectural Draftsman - John Gailsbraith and Associates, Pasadena, CA. June 1969 to September 1969.

Architectural Draftsman - Iowa State University Campus Architect, Ames, IA. October 1968 to June 1969

## **PUBLIC EDUCATION, PROJECTS AND PUBLICATIONS**

(Note: Dr. Taylor had the lead or a major role in all activities listed. He assisted and supported many others.)

### **PROCESS DESIGN, FACILITATION AND MEDIATION**

- NW FL Sentinel Landscape Annual Meeting, Niceville, FL, 2023
- FSU Economics Strategic Plan, Tallahassee, 2022
- FSU International Affairs, Strategic Plan, Tallahassee, 2021-22
- FSU Multi-Cultural Social Change Conference, Seeking Shared Solutions, Tlh., 2021
- Saint George Island Incorporation Community Workshops, Zoom, 2021
- FSU College of Social Sciences and Public Policy, Diversity, Equity and Inclusion Action Plan, Tallahassee, 2019-20
- 32304+ Prosperity for All Summits, Tallahassee, 2019-20
- FSU Civil Rights Institute, Strategic Plan, Tallahassee, 2019
- Citrus County Re-Vision, Crystal River, 2019
- Dynata Corporation, CATALYST Summit, Naples, 2019
- Griffin Heights Neighborhood First Plan, Tallahassee, 2019.
- Greater Bond Neighborhood First Plan, Tallahassee, 2018.
- Killearn Lakes Plantation Vision, Tallahassee, 2017.
- Myers Park Vision, Tallahassee, 2017.
- City of Tallahassee, Neighborhood Services, Focus Groups, 2017.
- Soliya Contact Program for Intercultural Dialogue, 2016-17.
- Cornerstone Learning Center, 2-Hat Dialogue, Tallahassee, 2016.
- FL Municipal Electric Assn and S. Alliance for Clean Energy Discussions, 2015.
- FL Department of Juvenile Justice, Residential Provider Meeting, Tallahassee, 2015.
- Wakulla Springs Alliance Strategic Plan, Tallahassee, 2014.
- Capital City Youth Services Strategic Plan, Tallahassee, 2014.
- Local Government Expert Panel on Green House Gas Reduction, Orlando, 2014.
- Aging in Place Forum, FL Dept. of Elder Affairs, Tallahassee, 2013.
- For the Love of Tallahassee (Open Space facilitation), Village Square, Tallahassee, 2013.
- Florida Housing Coalition, Strategic Planning Retreat, Tampa, 2013.
- Bluewater Bay Community Workshop (Land use dispute), Niceville, 2012.
- FL Municipal Electric Association Strategic Planning Retreat, Orlando, 2012.
- Friends of Wakulla Springs Strategic Planning Retreat, Wakulla Springs, 2012.
- Sustainability Summit, Facilitated Session Summary Report, Tallahassee, 2012.
- Arts Meeting at the Mission (Arts groups and elected officials), Tallahassee, 2011.
- Brevard School Reuse Possibilities Meeting, Leon County School Board, Tallahassee, 2011.
- Leon County Extension Listening Session, Tallahassee, 2011.
- Prevention Visioning Meeting, FL Alcohol & Drug Abuse Assn, Tallahassee, 2011.
- Hydrology Consortium Strategic Planning Retreat, Wakulla Springs, 2011.
- Success Strategy Focus Groups, Institute for Energy Systems, Economics and Sustainability, Tallahassee, 2011
- Wakulla County Septic System Policy Making, Crawfordville, 2010-11.
- Strategic and Messaging Plan Workshop, FL Council on Homelessness, Tallahassee, 2010.
- Coastal and Ocean Conference, FL Coastal and Ocean Coalition, Tallahassee, 2010.
- Strategic Operational Plan Workshop, FL American Planning Association, Lakeland, 2010
- Cape Coral North Spreader Ecosystem Management Agreement, Cape Coral, 2009.

- Florida Department of Health Offices of Public Health Preparedness & Emergency Operations Business Planning, Tallahassee, 2009.
- Florida Adult Distance Education Strategic Plan, FL Department of Education, Tallahassee, 2009.
- Charlotte Harbor National Estuary Program, Workshop on Watershed Reservoirs, Punta Gorda, 2009.
- Wakulla Springs Regional Government Spingshed Meeting, 2009.
- Institute for Energy Systems, Economics and Sustainability Productivity Summit, 2009.
- National Key Deer Refuge Marsh Rabbit Habitat Protection Plan, Big Pine Key, 2008.
- University of Florida Counseling Center, Communications, Coordination and Decision-Making Workshops, Gainesville, 2008-09.
- United Church of Christ, Strategy for Unity, 2008
- Wakulla OSTDS (Septic Tanks) Policy Workshop, Crawfordville, 2008.
- FL Assoc. of Centers for Independent Living, James Patrick Memorial Work Incentive PAS Program, Oversight Committee Meeting, Tallahassee, FL 2008.
- Disability Solutions for Independent Living, Strategic Planning Retreat, Deland, FL 2008.
- Infant Health Care Workshop for the Leon County Healthcare Advisory Board, Tallahassee, 2008.
- Interagency Council for Youth and Young Adults with Disabilities Meetings, Tallahassee, FL 2007-08.
- Hendry County Commission Retreat, Various, 2005, 06 and 08
- FL Independent Living Council, Strategic Planning Retreat, Tallahassee, FL 2007.
- Port Everglades, Habitat Equivalency Analysis Meetings, Fort Lauderdale, FL 2007.
- FDOT, Allocation Technical Working Group, Commission for the Transportation Disadvantaged, Various, 2007.
- Family Network on Disabilities of Florida Retreat, Orlando, FL 2007.
- Environmental (Watershed) Science and Policy Center Workshop, Wakulla Springs, FL 2007.
- The Green Industries Institute, Visioning Workshop, Monticello, FL 2007.
- Callery-Judge DRI Mediation, Palm Beach County, FL 2007.
- Committee for a Sustainable Emerald Coast (Escambia, Santa Rosa, Okaloosa and Walton Counties) 2006-07.
- Coastal Training Programs of Florida Needs Assessment Statewide, 2006
- FDOT, Commission on the Transportation Disadvantaged, Strategic Planning Retreat, Orlando, FL 2006.
- National Guard Native American Consultation, Tampa, 2006.
- Midway Community Visioning Workshop, 2006.
- Citrus County Vision Check, Crystal River, FL 2006.
- Apalachicola National Estuary Program Hunting Forum, Apalachicola, FL 2006.
- Heartland Visioning Workshops for Highlands, Hendry, Okeechobee and Glades Counties, 2006.
- Walton County Environmental and Appraisal Report Scoping Workshop, Destin, 2006.
- Land Acquisition, Development and Management Summit, Florida Communities Trust, Jacksonville, FL 2006.
- Governor's ADA Working Group Staff Retreat, Wakulla Springs, FL 2006.
- East Putnam County Special Area Plan, Palatka, FL 2005-06
- Governor's Accessibility to Electronic Information Technology Task Force, Various, 2005-06
- Waterfronts Florida Workshops: Fernadina Beach, Port St. Joe, Bradenton Beach and Bagdad, FL 2005-06.
- FL Dept. of Community Affairs, Housing and Community Development Staff Retreat, Tallahassee, FL 2005.

- Franklin County Housing Coalition Action Planning Workshop, Apalachicola, FL 2006.
- FL Keys Housing the Homeless Summit, Key West, FL 2005.
- Harding Village (Housing for the Homeless) Community Workshop, Miami Beach, 2005.
- Ability First (Independent Living Center) Strategic Planning Retreat, Tallahassee, FL 2005.
- Tallahassee-Leon County Evaluation and Appraisal Report, EAR Town Hall Meetings, 2005
- General Reevaluation Report and Environmental Impact Statement, GRR/EIS for Miami Harbor Navigation Study 2005
- Capital Region Transportation Planning Agency Retreat, Tallahassee, FL 2005.
- Florida Panther Recovery Plan, US Fish and Wildlife Service, Various, 2005.
- Hendry County Commission Strategic Planning Retreat, Marco Island, FL, 2005.
- Osteen Planning Assessment Workshops for Volusia County, Osteen, FL. 2005.
- Neighborhood Boundary Citizen Review Group Meetings, Tallahassee, FL 2005.
- Pinellas County (Workplace) Climate Survey Workshop, Clearwater, FL 2005.
- TalTran Transit Study – Stakeholder Workshops, City of Tallahassee, FL 2005.
- Strategic Planning Retreat, First Coast Metropolitan Planning Organization, Jacksonville, FL 2005.
- Miami Harbor Navigation Study, State Consistency Workshops, Tallahassee, FL 2004.
- HUD Miami Office Coordination Workshop for the US Department of Housing and Urban Development, Miami, FL 2004.
- FL Keys Homeless Workshop, Key West, FL, 2004.
- Strategic Planning Retreat, Tallahassee-Leon County Metropolitan Planning Organization, 2004.
- Business Planning Retreat, Correctional Services Corporation, Sarasota, FL, 2004.
- Greenways Funding Committee Meeting, Tallahassee, FL 2004.
- Estero Bay Nutrient Management Partnership, Kickoff Meeting, Bonita Springs, FL, 2004.
- Creating Opportunities for Quality Communities, Public Input Workshops, Departments of State and Community Affairs, 6 locations, 2003.
- Providence Neighborhood Planning Process, City of Tallahassee, 2003.
- Franklin County Community Planning Process, Apalachicola and Lanark, FL, 2003.
- Endangered Species Listing Process Stakeholder Panel Meetings, Florida Fish and Wildlife Conservation Commission, Tallahassee, FL, 2003.
- Florida Energy Plan, Stakeholder Forums, Tallahassee, FL 2003.
- The Extended Arc Hydro Framework Charrette, S. FL Water Management District, West Palm Beach, FL 2003.
- FSU, Askew School of Public Policy, Faculty Strategic Planning Retreat, Tallahassee, FL, 2003.
- Our Future and Our Past—Connected Through Partnerships, FL City-County Manager's Association Winter Institute, Gainesville, FL, 2003
- Governing Board Land Management Retreat, Suwannee River Water Management District, Live Oak, FL 2003.
- FL Dept. of Transportation, District 6, Doing Business with DOT Workshops, Miami, FL, 2003.
- Walton Wetlands Study Project, Walton Community Council and Walton County, 2002-03.
- Watershed Work Groups Assistance Project, FL Department of Environmental Protection, 2003-04.
- Developing a Long-Term Strategy for Alachua County Forever Land Conservation Program, Gainesville, FL 2002.
- FL State University, Educational Services Program, Organization Enhancement Workshops, Tallahassee, FL 2002.
- Broward County Supervisor of Elections Workshops, Dania Beach, FL 2002.
- FL Alliance for Assisted Services and Technology, Board Retreat and Meeting, Orlando, 2002.
- Board Retreat, Florida Earth Foundation, West Palm Beach, 2002.
- Can Consensus Building and Dispute Resolution Bring Forth Better Outcomes for

- Intergovernmental Issues? FL City and County Managers Association, St. Petersburg, 2002.
- Tide Creek Landing Settlement Meeting, Department of Environmental Protection, Tallahassee, FL 2002.
  - Tallahassee Comprehensive Human Service Center Community Forum, Tallahassee Homeless Coalition, 2002.
  - FL Department of Environmental Protection – FL Department of Transportation Partnering Workshops, Pensacola and Chipley, FL, 2001 - 2002.
  - Pinellas County Information Technology Board Planning Workshop, St. Petersburg, FL 2001.
  - Florida State Agency Ombudsman's Council Meeting, Governor's Office, Tallahassee, FL 2001.
  - Residential Customer Focus Groups on Green Pricing, Tallahassee Department of Utilities, 2001.
  - Building Bridges Between Organic Farms and Land-Grant Institutions, Florida Organic Growers, Haines City, FL 2001.
  - Florida First Stakeholders Conference (facilitation), University of Florida, Institute of Food and Agricultural Sciences, Orlando, FL 2001.
  - West Bay Area Vision Community Input Forums, Panama City, FL 2001.
  - "Florida Intergovernmental Dispute Resolution: City and County Relations: What's Up in Florida?" FCCMA Winter Institute, St. Petersburg, FL, 2001.
  - FL Department of Environmental Protection, Bureau of Natural and Cultural Resources, Staff Retreat, Tallahassee, FL 2001
  - FSU Department of Oceanography Visioning Retreat, Tallahassee, FL, 2001.
  - FL Department of Transportation, Dispute Resolution Pilot Project, workshops in various locations, 2001.
  - Apalachee Ridge Neighborhood Planning Process, Tallahassee, FL, 2001,
  - Watershed Science, Policy, Planning, and Management – Can We Make It Work in Florida? Tampa, FL, 2001
  - Watershed Management Assistance Project for the Florida Department of Environmental Protection, Tallahassee, FL, 2000-01.
  - Florida Pipelines Best Management Practices Stakeholder Meetings, Tallahassee, FL 2001.
  - Southeast Environmental Enforcement Network, Strategic Planning Retreat, St. Petersburg, FL 2001.
  - FL Department of Environmental Protection – University Partnering Workshops for Florida State University, Florida Agriculture and Mechanical University and the University of West Florida, Tallahassee, FL, 2001.
  - National Forest User Access Designation Process, Apalachicola, Osceola and Ocala Forests, 1999-01;
  - Governor's Manatee Summit, Tallahassee, FL, 2000.
  - Governor's Americans with Disabilities Act Working Group Retreat, St. Petersburg, FL, 2000.
  - Florida State University, Office of Research, Administrators' Retreat, Wakulla Springs, FL 2000.
  - Florida Governor's Office, Legislative Affairs Planning Workshop, Wakulla Springs, FL 2000
  - Silver Springs Forever (Water Quality Work Group), Ocala, FL, 1999-00.
  - Towards Environmental Justice in Florida Conference, Tallahassee, FL, 2000.
  - Ormond Beach Commission and Staff Action Planning and Prioritizing Workshops, Ormond Beach, FL, 2000.
  - Tallahassee Sligo Sister City Program Strategic Planning Workshop, 2000.
  - St. Johns River Water Management District Board and Staff Retreat, Palatka, FL, 2000.
  - Florida Department of Environmental Protection – Florida State University Partnering Process, Tallahassee, FL, 1999-00.
  - Woodmont Pond Mediation, Tallahassee, FL, 1999-00.
  - Tallahassee Race Relations Dialogues and Study Circles, guidance, training and facilitation,



- Tallahassee, FL, 1997 to 2001.
- Blue Mountain Beach Land Use Workshop, Walton County, FL, 1999.
  - City of Tequesta – ENCON Mediation, Tequesta, FL, 1999.
  - Statewide Environmental Justice Workshop, Tallahassee with simultaneous video connection with Orlando, Ft. Lauderdale and Tampa, 1999.
  - Citrus County Vision-Chek Process, Inverness, FL, 1999.
  - Port of Panama City, Master Plan Visioning Retreat, Panama City, FL, 1999.
  - Southwest Florida Water Management District Appropriate Use Study, Inverness, FL, 1999.
  - Onsite Sewage Treatment Disposal System Study, various locations and on the web, 1999.
  - Geographic Information Board, Cadastral Mapping and Aerial Photography Guidelines Workshops, Tallahassee, 1998-99.
  - Jacksonville/Duval County Economic Development Summit, Jacksonville, FL, 1998.
  - Gadsden County Strategic Community and Economic Development Plan, 1998.
  - 1000 Friends of Florida Strategic Planning Retreat, Tallahassee, 1998.
  - Framework Organizational and Business Best Practices Workshop for the Federal Geographic Data Committee, Annapolis, MD, 1998.
  - Health Information System Council Strategic Plan, Tallahassee, FL 1998.
  - Health Insurance Portability Facilitated Rule Making Workshops, Department of Insurance, Tallahassee, FL, 1998.
  - Alachua County Economic Development Summit, Gainesville, FL, 1998.
  - Santa Fe River and Springs Water Quality Work Group, High Springs, FL, 1998.
  - University of Florida Landscape Architecture Faculty Forum, Gainesville, FL, 1998.
  - Governor's Land Management Summit, Tallahassee, 1998.
  - Census 2000, Preliminary Planning Workshops, Orlando, 1998.
  - Statewide Greenways Plan, Florida Greenways Council, various locations, 1998.
  - Southwest Florida Water Management District Land Resources Forum, Brooksville, FL, 1998.
  - North Florida Panther Reintroduction Study, Lake City, FL, 1998.
  - Woodrun Mini-Storage Facility Mediation, Tallahassee, FL, 1998
  - City of Midway Community Workshop, Midway, FL, 1998.
  - Geographic Information Board Work Group on Global Positioning System (GPS) use by non-surveyors, Tallahassee, FL, 1997-98.
  - Governor's Water Supply and Development and Funding Workgroup, Tallahassee, FL, 1997.
  - Hillsborough City-County Planning Commission Retreat, Tampa, FL, 1997.
  - Juvenile Justice Coordinating Council Strategic Priority Setting Workshop, Tallahassee, FL, 1997.
  - Strategic Action Workshops, Big Bend Sierra Club, Tallahassee, FL, 1997.
  - State of Florida Library System and Regional Cooperatives Strategic Planning, Orlando, 1997.
  - Ocean Policy Roundtable, convened for the Governor's Office and the Florida Department of Community Affairs Coastal Zone Management Program, Tallahassee, 1997.
  - Florida Department of Environmental Protection, Marine Patrol, Net Limitation Dialogue, Crawfordville, FL, 1997.
  - Glenview Neighborhood - Young Actor's Theatre Mediation, Tallahassee, FL, 1996-97.
  - Urban and Regional Information Systems Association and Governor's Information Resource Commission Conference, Orlando and Altamonte Springs, FL, 1995 and 1996.
  - Tallahassee-Leon County Visioning process, Tallahassee, FL, 1996-98.
  - I-75 Beautification Dialogue, Gainesville, FL, 1996.
  - Orange Creek Basin Work Group, St. Johns River Water Management Dist, Gainesville, FL, 1996.
  - Resolving Property Rights and Other Disputes in Wakulla County, Crawfordville, FL, 1996.
  - State Library – Cooperatives Coordination Retreats, Tallahassee and Orlando, FL, 1996.

- Nottingham Castle Neighborhood Mediation, Tallahassee, FL, 1996.
- Workshop on Proposed Rules for Use of Alternative Dispute Resolution by the Public Service Commission, Tallahassee, FL, 1996.
- Hillsborough City-County Planning Commission Strategic Issues Retreats, Tampa, FL, 1996.
- Environmental Education Team-Building Workshop, 1996.
- Geo-spacial Data Workshops for the Federal Geographic Data Committee, Denver, CO; Seattle, WA; Baltimore, MD; 1996.
- Marine Reserves Forum sponsored by the Marine Fisheries Commission and the University of South Florida Institute of Oceanography, Gainesville, FL, 1996.
- Urban and Regional Information Systems Association National Conference, Strategic Planning Town Meeting, Salt Lake City, UT, 1996.
- Southeastern Environmental Enforcement Network Strategic Planning Workshop (for FL, SC, GA, AL, MS, LA), New Orleans, 1996.
- Invasive Plant Symposium, a multi-stakeholder coordination forum, Tampa 1996.
- Florida Greenways Council, Executive Committee and Member Retreats, 1996.
- Dept. of Environmental Protection, Water Facilities Division Retreat, Tallahassee, FL, 1995.
- South Walton Conservation and Development Plan Forum, Destin, FL, 1995.
- Florida Department of Transportation District Transportation Plan, Chipley, Panama City and Pensacola, FL, 1995.
- Citrus County Vision 2020 Process, Inverness, FL, 1995-96.
- Governor's Conference on Administrative Dispute Resolution, Tallahassee, FL, 1995.
- Strategic Planning Retreat, Bureau of Wastewater, Department of Environmental Protection, Tallahassee, 1995.
- Wilderness Coast Library Board Workshop, Crawfordville, FL, 1995.
- Florida Department of Environmental Protection Waste Water Division Staff retreat, Tallahassee, FL, 1995
- Strategic Planning Retreat, Bureau of Drinking Water and Ground Water Resources, Department of Environmental Protection, Tallahassee, 1994.
- 20/20 Florida Transportation Plan, Public Involvement Process (50 workshops), Statewide, 1994.
- Florida Land Information Summit, St. Petersburg, FL, 1994.
- Economic Development Summit, NW Regional Economic Development Council, Destin, FL, 1994.
- Department of Environmental Protection, Enforcement Consolidation Committee, Tallahassee, FL, 1994.
- S. Walton Conservation and Land Development Trust Meetings, various locations, 1993-94.
- Florida Greenways Commission, Statewide, 1993-94.
- S. Walton Conservation and Land Development Forums, Seaside, FL, 1993.
- Dept. of Community Affairs Management Retreat, Tallahassee, FL, 1993.
- Staff Retreat and Building a Coastal Action Partnership Workshop, Coastal Zone Management Program, Tallahassee, FL, 1993.
- Governor's State Plan Revision Commission, Statewide, 1993.
- Governor's Environmental Land Management Study Committee, Tallahassee, FL, 1993.
- SW FL Water Management District, Board Retreat, Tampa, FL, 1992.
- Governor's Commission on Affordable Housing, Tallahassee, FL, 1992.
- South FL Water Management District Executive and Staff Retreats, Deerfield Beach, FL, 1991-92.
- Community Goal Setting Project, Deltona FL, 1991.
- Community Goals Conference, City of Riviera Beach, FL, 1990.
- Strategic Planning Workshop, Interagency Coordinating Council on Environmental Education, Tallahassee, FL, 1990.
- Neighborhood Planning, National Urban Coalition, Neighborhood Technical Assistance Project (a

yearlong process), St. Louis, Little Rock, Houston and New Orleans, 1979 and 1980.

## **WORKSHOPS/TRAINING**

- Cooperative Games, Jesse's Camp, Tallahassee, 2015-20.
- "Personal Sustainability Practices" Training for City of Tallahassee Employee, 2013-2017.
- Public Dispute Resolution, CRC basic 4-day mediation, facilitation and process design training, Hollywood, Orlando, Tallahassee, Tampa and Brooksville, FL (1-4 times per year), 1995-present.
- Florida Natural Resource Leadership Institute, a yearlong education and training program, various locations, 1998 to 2010.
- "Successful Citizen Advisory Boards & Committees." FL League of Cities, Various, 2004 to 2012.
- City of Tallahassee Employee Training Workshops: Conflict Resolution 1. Manage Conflict, Create Solutions; Conflict Resolution 2. Manage Conflict Create Accord; 3. Managing Change; 4. Try Walking in My Shoes: Respecting Diversity; 5. How to Balance Priorities and Manage Multiple projects; 6. Neighborhood Leadership and 7. Mediation Skills, 2005 to present.
- "Skills You can Use to Resolve Rehab Disputes." Florida Housing Coalition, Tampa, 2009.
- "Effective Meeting Leadership." City of Opa-Locka, FL, 2008.
- "Effectively Leading Meetings." City of Melbourne, 2007.
- "CRA Community Capacity Building." St. Johns County, St. Augustine, FL 2005-06.
- "Better Leadership Through Collaboration." Pinellas County, Clearwater, FL 2005.
- "Hillsborough County Facilitator Development Program" (5-part series), Tampa, FL, 2004.
- "Negotiating for Your Child." FL Developmental Disabilities Council, Tallahassee, FL, 2004.
- "Successful Citizen Advisory Boards and Committees." FL League of Cities, Orlando, FL, Multiple sessions 2004 to present.
- A Practical Skill Building Workshop Series in Enhancing Human Relations Through Community Building and Conflict Resolution, Florida Commission on Human Relations, Tallahassee, FL 2003.
- "Environmental Dispute Resolution: A Tool You Can Use." FL Agricultural and Mechanical University, Environmental Science Institute, April Croxton Seminar, Tallahassee, FL 2003.
- "Dispute Resolution Tools for Enhancing Agency Productivity." American Society for Training and Development, Tallahassee, FL 2003.
- Our Future and Our Past— Connected Through Partnerships, FL City and County Managers Association, Winter Institute, Gainesville, FL, 2003
- Environmental Litigation Reform Act, ELRA, Workshops for mediators and DEP staff, Department of Environmental Protection, All DEP Districts and Tallahassee, FL, 2002-03.
- "Making the Most of Your Meetings." FL State University, Office of Training and Development, Tallahassee, FL, 2002.
- Public Policy Dispute Resolution Pilot Project, 4-day Training Workshop, Dispute Resolution Association of Michigan, Lansing, MI, 2002.
- "Mediating Land Use Disputes" Lincoln Institute of Land Policy, Consensus Building Institute and FL Conflict Resolution Consortium, Miami, FL 2002.
- "DOT Leadership Team Talk." FL Department of Transportation, Tallahassee, FL, 2002
- "ADR Workshop." FL Department of Environmental Protection, Division of Parks and Recreation, Tallahassee, FL 2002.
- "Mediating PSC Consumer Complaints: A Skill Building Workshop." FL Public Service Commission, Tallahassee, FL 2001.
- "Mediation, Negotiation and Conflict Resolution in the Public Sector Arena." Leadership Pensacola Government Day, 2001
- "Negotiation Training." FL Dept. of Insurance, Division of Legal Services, Tallahassee, FL, 2001

- Problem Solving in Diverse Groups, FL Department of Law Enforcement, Executive Institute, Tallahassee, FL, 2000.
- Administrative Procedure Act Pilot Agency Training Series, Tallahassee, FL, 1999.
- Conflict Management Techniques, West Florida Leadership Academy, Pensacola, FL, 1999.
- Department of Community Affairs, Settlement Process Planning Workshop, 1999.
- Community Involvement in Public Service, FL Dept. of Law Enforcement, Executive Institute, 1999.
- Environmental Dispute Management Workshop: Designing Constructive Dispute Resolution Processes, Sydney, AU, 1998
- Dispute Management in Local Government: Interactive Seminar & Workshop, Sydney, AU, 1998.
- World's Best Practice in Dispute Resolution, Melbourne, AU, 1998.
- Effective Meeting Management Workshops, Florida State University, Office of Training and Development, 1997-98.
- Mediation Program Development and Skill Training, Haiti, 1996-97.
- Dept. of Environmental Protection, Public Service Training, Tallahassee, FL, (12 sessions) 1995-97.
- Tallahassee Department of Neighborhood and Community Services Training Series: Dealing With a Difficult Public, Small Meeting Management, Productive Large Group Meetings and Planning Participatory Decision-Making Processes, Tallahassee, FL, 1997.
- Facilitating Public Involvement, Fort Lauderdale, FL, 1996.
- Department of Community Affairs, Comprehensive Plan Settlement Negotiation and Mediation Workshop, Tallahassee, FL, 1996.
- Resolving Public Disputes for Hillsborough County staff, Tampa, FL, 1996.
- Negotiating and Mediating Public Disputes, Tampa, FL, 1996.
- Public Dispute Resolution, 2-day training, Tampa, FL, 1996.
- Advanced Mediator Training, Fort Lauderdale, FL, 1994 and 1996.
- Seeking Solutions Using the Regional Dispute Resolution Process, Pensacola, FL, 1996.
- Facilitation for Design Professionals, Orlando, FL, 1996.
- Consensus Building and Problem Solving for House Staff Directors, Tallahassee, FL, 1996.
- Conflict Resolution Skills for Building Community Leadership and Economic Development, University of Florida Extension, Gainesville, FL, 1996.
- Property Rights Special Master Training, Tallahassee, Orlando, Ft. Lauderdale, FL, 1995-96.
- Governor's Conference on Alternative Dispute Resolution, Tallahassee, FL, 1995.
- Advanced Mediation Training, Orlando, FL, 1995.
- Techniques for Large Group Dispute Resolution, for the Neighborhood Justice Center, 1995.
- Facilitative Leadership Workshop for Seaside Staff, Seaside, FL, 1995.
- Public Dispute Resolution, 2-day training, Miami, FL, 1995.
- Regional Dispute Resolution Process Training, Pensacola, FL, 1995.
- Negotiation and Meeting Management for Florida Department of Transportation Office of Turnpike, Tallahassee and Ft. Lauderdale, FL, 1995.
- Legislative Leadership Workshop, Florida House of Representatives, Tallahassee, FL, 1994.
- Facilitating Public Involvement, Deerfield Beach, FL, 1994.
- Mediating Environmental Disputes, Fort Lauderdale, FL, 1994.
- Department of Transportation, Turnpike Dispute Resolution Workshop, Fort Lauderdale, FL, 1994.
- Resolving Public Disputes, Tallahassee and Sarasota, FL, 1993.
- Meyers-Briggs Personality Type Workshop, Department of Community Affairs General Counsel's Office, Tallahassee, FL, 1993.
- Negotiation Workshop, Presidential Management Interns, Orlando, 1993.
- Negotiation and Meeting Management Workshops, Department of Transportation, Department of Environmental Regulation, Various locations, 1992-93.

- Interpersonal Negotiation for Legislative Staff, FL House of Representatives, Tallahassee, FL, 1992.
- Negotiation Skills for House Staff Directors, FL House of Representatives, Tallahassee, FL, 1992.
- Negotiation in Government, Volusia County, Deland, FL, 1991.
- Planning Dispute Resolution, Florida State University, Tallahassee, FL, 1991.
- Mediation Skills Workshop, Orlando, FL, 1990.
- Community Leadership Workshop, City of Riviera Beach, FL, 1990.
- Negotiating Public Disputes, Daytona Beach and Winter Park, FL, 1990.
- Negotiation Skills Training, Department of Community Affairs, Tallahassee, FL 1990.
- Negotiation Skills for House Staff Directors, Florida Legislature, Tallahassee, FL, 1990.
- Personality Types and Higher Level Learning, Univ. of OK, Faculty Seminar, Norman, OK, 1989.
- Creative Negotiation for Architects, Planners and Developers, Tulsa, OK, 1988.
- Creative Negotiation for Faculty and Administration, VA Tech, Blacksburg, VA, 1986.
- Creative Negotiations for Architects, Developers and Planners, Alexandria, VA, 1986.
- Moving into Vision, FEDAPT Marketing Workshop, Waterford, CN, 1986.
- Application of Personality Types (MBTI) for Planners (4 times) VA Tech, Blacksburg, VA, 1985-86.
- Improving Personal Relations, Parents without Partners, New Orleans, LA, 1980.
- "Housing Programs in Baltimore and Philadelphia: Lessons for New Orleans." Mayor's Housing Committee, New Orleans, LA, 1976.
- Rental Management Seminar, Community Improvement Agency, New Orleans, LA 1975.
- AIA Our Man-Made Environment Education Program: Teacher training, Shreveport, Monroe, Baton Rouge and New Orleans, LA 1973-1974.
- Staff and Board trainings for: Alternative High School, The Teacher Resource Center, New Orleans Student Coalition, Community Improvement Agency, City of New Orleans, Irish Channel Neighborhood Association, Broadmoor Improvement Association, Neighborhood Housing Services, Neighborhood Technical Assistance Project participating groups, Neighborhood Revival Inc., Lafitte Area Development Association and others.

## **CONFERENCE AND SEMINAR PRESENTATIONS**

- "Essentials for Positive Partnerships & Activism" Sustainable You Conference, Tallahassee, 2014
- "Successful Citizen Advisory Boards, FL Association of County Clerks, Professional Education Academy, St. Augustine, FL 2008.
- "Collaborative Government: Improving Community Outreach, Input and Engagement." Florida Planning and Zoning Association Conference, St. Augustine, FL 2008.
- "The Collaborative Governance Initiative." at the Southern Consortium of University Public Service Organizations, 2005 Annual Conference, Jacksonville, FL 2005
- "The Florida DEP Environmental Mediation Program." at the Florida Dispute Resolution Center Conference, Orlando, 2004
- "Win-Win Partnerships." Success Strategies for Non-Profits, Creating and Sustaining Winning Results, Monticello, FL, 2004.
- "ELRA: The Environmental Mediation Program." Framing Our Future, 13<sup>th</sup> Annual Conference for Mediators and Arbitrators, Orlando, FL 2004.
- "Participatory Governance: The Evolution of Consensus Building Practices in Communities." And "Dealing with Race When Not Everyone Wants to Talk About It." The Association for Conflict Resolution Conference, Orlando, FL 2003.
- Human Relations Commissions as Peacemakers and Conflict Resolvers." and "How Can We Be Peace Activists and Neutrals?" Weaving the Future of Peacemaking Conference and Expo, NCPDR Conference, Atlanta, GA, 2003.

- “Environmental Dispute Resolution, A Tool You Can Use.” FL Agriculture and Mechanical University, Environmental Science Institute, April Croxton Seminar, Tallahassee, FL 2003.
- “Dispute Resolution Tools for Enhancing Agency Productivity.” American Society for Training and Development, ASTD, Tallahassee, FL, 2003.
- “TMDL Stakeholder Challenges and Benefits.” FL Stormwater Association Conference, Plantation Key, FL 2003.
- “Involving Community Leadership.” Watershed Protection Workshops, Florida Department of Environmental Protection, Orlando and Gainesville, FL, 2003.
- “Integrating Dispute Resolution in State Government.” Policy Consensus Institute Conference, San Diego, CA 2002.
- “Bringing Floridians together to build consensus solutions for public disputes and problems.” The 2001 Annual Dispute Resolution Conference, Orlando, FL 2002.
- “Building Models for Conflict Resolution.” FL League of Cities, Pre Conference Workshop, Boca Raton, 2002.
- “Understanding Americans With Disability Act Case Resolution.” “Mediating ADA Complaints - An Introduction to the Parties.” “Mediation ADA Complaints - Debriefing the Roles of the Parties.” “Preparing Parties for ADA Mediation.” (4 sessions) Florida Americans with Disabilities Act Conference: Making it Happen, Orlando, FL 2001.
- “How to Design Better Dispute Resolution Systems.” The 2001 Annual Dispute Resolution Conference, Orlando, FL 2001.
- “Guidance from Our Publics about Collaborative Processes.” Society of Professionals in Dispute Resolution National Conference, Albuquerque, NM, 2000.
- “Mediating Administrative Cases and Rule Making.” Annual Conference for Florida Mediators and Arbitrators, Orlando, FL, 2000.
- “The ABCs of Settlement.” Florida Department of Environmental Protection Enforcement and Compliance Conference, Clearwater, FL, 2000.
- “Mediation, Facilitation and Dispute Resolution.” University of Wisconsin Seminar on Planning and Zoning for Community Land-Use Management, Charlotte, NC; Madison, WI; Denver, CO; 2000.
- “How to Design a Better Dispute Resolution System.” Annual Conference for Florida Mediators and Arbitrators, Clearwater, FL, 1999.
- “Mediating Power Imbalances: Equalizer, Impotent or Pawn.” and “Sufi Insights into Healing and Conflict Transformation.” Society of Professionals in Dispute Resolution National Conference, Portland, OR, 1998.
- “Mediating Public Disputes: How is it Different?” “Mediating in the Public Eye,” and “Facilitation Skills for Mediators.” Creating a Connection: 7<sup>th</sup> Annual Florida Dispute Resolution Conference, Orlando, FL, 1998.
- “Council-Manager Conflicts: What Do We Do?” Florida City-County Managers Association Conference, Panama City Beach, FL, 1997.
- “Private Property Rights and Dispute Resolution: Real Life Adventures,” FL Bar Conference on Current Issues and Controversies in Environmental, Land Use and Local Government Law, Tampa, 1996.
- “Community Visioning.” American Planning Association National Conference, Orlando, FL, 1996.
- “Comprehensive Plan Hot Topics – Mediation.” Florida Planning and Zoning Association Conference, Tallahassee, FL, 1996.
- “New Tools for Collaborative Planning.” Florida City/County Manager's Association Conference, Sarasota, FL, 1996.
- “Do You Want to be a Property Rights Special Master?” “Public Dispute Facilitation, an Opportunity for Mediators,” and “Designing Procedures for Resolving Recurring Disputes,” Annual Florida Dispute Resolution Conference, 1996.

- "City – County Relations: Duking it Out or Working it Out?" Florida City – County Manager Association Annual Conference, Sarasota, FL, 1996.
- "ADR in Environmental Compliance." Florida Department of Environmental Protection, Annual Enforcement Conference, St. Petersburg, FL, 1996.
- "Dispute Resolution and Reinventing Government." "Environmental and Public Policy Sector Conference Report: Traditions, Tools and Tomorrow." Society of Professionals in Dispute Resolution, Washington, DC, 1995
- "Managing Communications in Public Disputes." "Communicating with Those Not at the Table." "Property Rights Special Masters and other Opportunities." Florida Dispute Resolution Conference, Clearwater, FL, 1995
- "Collaborative Conflict Management," Florida Department of Environmental Protection, Annual Enforcement Conference, St. Petersburg, FL, 1995.
- "Designing Training for Elected and Appointed Officials." Pre-conference Workshop, Society of Professionals in Dispute Resolution, Dallas, TX, 1994.
- "Public Involvement in Florida's 2020 Transportation Plan: How to Measure Success." International Association for Public Participation Practitioners, Washington, DC, 1994.
- "Facilitating Community Dispute Resolution," "Mediating Public Disputes," and "New Opportunities for Public Dispute Mediation," Florida Dispute Resolution Conference, Orlando, 1994.
- "Mediation: The Alternative for Navigating the 90s." Florida American Planning Association Conference, Fort Lauderdale, 1994.
- "New Opportunities for Growth Management Mediation." and "Competencies and Qualifications for Public Dispute Resolution." Florida Dispute Resolution Conference, 1993.
- "Alternatives to Litigation." FL American Planning Assn. Annual Conf., Fernandina Beach, FL, 1993.
- "Conflict Resolution Through Mediation." Planning Commissioners Workshop, Fernandina Beach, FL, 1993.
- "Reconceptualizing Service Delivery: New Approaches to Statewide programs." and "Legislative Initiates (for dispute resolution)" National Conference on Peace and Conflict Resolution (NCPDR) Charlotte, NC 1991
- "Growth Management in Coastal Environments." SE Conference on Environmental Policy-Making and Dispute Resolution, 1991
- "Collaborative Approaches to Growth Management Disputes." Southern States Communications Association 1991
- "New Ways to Resolve Growth Management Conflicts." Florida League of Cities Annual Conference, Orlando, FL 1990
- "Resolving Intergovernmental Disputes". Florida Association of Counties Annual Conference, Ft. Lauderdale, FL 1990
- "Creative Negotiation". American Association of Public Administrators Regional Conference, Fort Worth, Texas, 1989.
- "Regulatory Compliance: A View from the Federal, State and Local Levels". Regional AIA/APA Conference, Oklahoma City, Oklahoma, 1989.
- "Citizen Planning". Regional AIA/APA Conference, Oklahoma City, OK, 1989
- "Innovations in Planning Education" Associated Collegiate Schools of Planning Conf., Atlanta, 1985.
- "Lafitte Area Development Association: A Case Study" Financing Neighborhood Development Workshop, National Trust for Historic Preservation, Dallas, TX, 1984.
- "Raising Money and Manpower" Trust for Public Land Workshop, New Orleans, LA 1982.
- "How Can Cooperative Housing Work in New Orleans?" Mayor's Housing Seminar, New Orleans, LA 1981.
- "Neighborhood-Based Planning" American Planning Association Conf., New Orleans, LA, 1980.
- "Effective Neighborhood Involvement" National Urban Coalition Displacement Conference, New

Orleans, LA, 1980.

- "Neighborhood Housing Services: A Case Study." National Association of Housing and Redevelopment Officials Conference, New Orleans, 1978.
- "The Psychology of Building Deterioration" Heritage and Horizons Festival, New Orleans, 1974.

## **STUDIES, RESEARCH AND RESOLUTION PROCEDURE DESIGN REPORTS**

- Collaborative Biopower Decision-Making: A Community Guide, 2018
- Watershed Reservoirs: Locations, Effects and Solutions, Workshop Summary Report, Charlotte Harbor National Estuary Program, 2009.
- Florida Adult Distance Education Strategic Plan, FL Department of Education, 2009.
- National Estuary Program, Coastal Training Programs in Florida, Training Needs Assessment, 2006.
- Center for the Universal Research to Eradicate Disease Annual Report, DOH, Tallahassee, FL 2006.
- Eden June, Bruce Stiftel and Thomas A. Taylor. "Environmental Litigation Reform Act: a survey of implementation experience." Report prepared for the Florida Department of Environmental Protection. Tallahassee: Florida State University, Florida Conflict Resolution Consortium, June 2003.
- Michael Elliott, Bruce Stiftel, Kathryn Frank, Severine Mayere, Robert M. Jones and Thomas A. Taylor. "Societal effects of collaborative decision-making in Florida: the impact of environmental conflict resolution institutions on public choice, civic culture and environmental management systems." Final report to the William and Flora Hewlett Foundation under grant no. 2001-7528. Tallahassee and Atlanta: Florida State University, Department of Urban and Regional Planning and Georgia Institute of Technology, City and Regional Planning Program, August 2003.
- Environmental Litigation Reform Act, ELRA, Project design and management, Department of Environmental Protection, Tallahassee, FL, 2002-03.
- Enforcement Procedure Design, Suwannee River Water Management District, Live Oak, FL 2002.
- Bradfordville Development Dispute Assessment, Tallahassee, FL, 1999-00.
- Administrative Procedure Act Uniform Rule development, 1996-97.
- Property Rights Special Master Implementation and Evaluation efforts, 1996-97.
- Leon County Development Review Mediation Ordinance and Procedure, 1996-97.
- Incorporation of Mediation in Administrative Procedure Act statute development process, 1996.
- Florida Department of Environmental Protection Collaborative Conflict Management Assessment, 1995.
- Regional Dispute Resolution Process Rule Development Process, various locations, 1994-95.
- Florida Department of Community Affairs Comprehensive Plan Mediation Pilot, Tallahassee, FL, 1992-93.
- Taylor, Thomas A., "The Explore Project: Recommendations for Community Conflict Resolution". Roanoke, VA: Taylor Design, 1987.
- Taylor, Thomas A., "Innovative Plan to Benefit Investors, Residents and Preservationists". New Orleans, LA: Lafitte Area Development Association, 1982.
- Taylor, Thomas A., "Lafitte Area Development Association Annual Reports". New Orleans, LA, 1981, 1982, and 1983.
- Taylor, Thomas A., "Neighborhood Housing Services Annual Report". New Orleans, LA, 1978.
- Taylor, Thomas A., "Washington Heights (St. Louis) Neighborhood Plan." Washington, DC: National Urban Coalition, 1980.



- Taylor, Thomas A., "Neighborhood-based Planning. A Guide for Community Groups". New Orleans, LA: Community Improvement Agency, 1974.
- Taylor, Thomas A., "Alternatives for Housing Action in New Orleans". New Orleans: City Chief Administrative Office, 1976.
- Taylor, Thomas A., "Summary of Housing Activities in Baltimore and Philadelphia: Lessons for New Orleans." New Orleans: City Chief Administrative Office, 1976.
- Taylor, Thomas A., "Interim Report on the Public Improvement Program". New Orleans: Community Improvement Agency, 1974.

## ARTICLES, BOOKS AND BOOKLETS

- Stiftel, Bruce, Robert M. Jones and Thomas A. Taylor, "Les Agencies Publiques de Resolution des Conflits. L'experience de l'Etat of Floride." *Gestion Negociee Des Territoires et Politiques Publiques, Espaces et Societes*, No 97-98 (Statewide Offices of Mediation: The Florida Experience)
- Bruce Stiftel, Robert M. Jones and Thomas A. Taylor. "Institutionalizing mediation of public disputes: can state offices overcome the problem of entry?" in *Quel environnement au XXIème siècle? Environment, maîtrise du long terme et démocratie. [The Environment in the 21st Century: Environment, Long-term Governance and Democracy.]* Published by Groupe d'Exploitation et de Recherches Multidisciplinaires sur l'Environnement et la Société: Paris, 1998
- Thomas A. Taylor, Environmental Dispute Resolution Training Module. Published by the International Association for Negotiation and Conflict Management in a series of dispute resolution training materials selected by competitive application.
- Caplinger, Charles and Thomas A. Taylor, A Visual Environment Design Study of New Orleans, City of New Orleans, 1974.
- Stuart, Robert C. and Thomas A. Taylor, The Effective Professional, student and teacher workbooks, pilot tested but unpublished.'
- Stuart, Robert C, and Thomas A. Taylor, You and Community Involvement, student and teacher's workbooks, pilot tested but unpublished.
- Suarez, Matt, Editor, Douglas Redd, Bernard Lemann and Thomas Taylor contributors, This Old House, New Orleans Bicentennial Commission, 1976.
- Suarez, Matt, Editor, Douglas Redd, Bernard Lemann and Tom Taylor contributors A Roof Over Our Heads, New Orleans Bicentennial Commission 1976.
- Taylor, Thomas A., "Dispute Resolution Procedure Design." FL Growth Management Conflict Resolution Consortium, 1993.
- Taylor, Thomas A., "Tenant Rights and Responsibilities," New Orleans Community Improvement Agency, 1976.
- Taylor, Thomas A., "Procedures and Contracts for Cooperative Tenant-Landlord Property Improve Improvements," Community Improvement Agency, New Orleans, LA, 1975.

## NEWSLETTERS

- "Solutions and LeADRship Letter." Tallahassee: Florida Growth Management Conflict Resolution Consortium, Contributing writer and editor, 1991 to 2010.
- "LADA Neighborhood News." New Orleans: Lafitte Area Development Association, Contributing Editor, 1981-1983.
- "Improvement Association Newsletter." New Orleans: Broadmoor Improvement Association, Contributor, 1977-1978.

- "NIAC News". New Orleans: Neighborhood Improvement Association of the Irish Channel, Contributor 1973-1982, Editor 1973-1976.
- "Innovative Education Coalition Newsletter." New Orleans: Innovative Education Coalition, Contributor, 1972-1973.

## **OTHER ACTIVITIES**

### **PROFESSIONAL ASSOCIATIONS**

- Association for Conflict Resolution (formerly the Society for Professionals in Dispute Resolution), Chair of the Environmental and Public Policy Section, Strategic Directions Committee, 1986=87
- American Institute of Planners - American Planning Association, local and national, 1973 to present.
- American Institute of Certified Planners, 1978 to present.
- American Society of Training and Development, 1998 to present.
- International Association for Public Participation, 1994-98.
- International Association for Conflict Management, 1987 to 1990
- Virginia Community Development Society, 1985-86.
- National Association of Housing and Redevelopment Officials, local and national, 1974-79, Vice-President, 1978-79.

### **COMMUNITY SERVICES**

- Knight Creative Community Initiative Fellow, Downtown Sense of Place Project Member, 2014.
- Sustainable Tallahassee, Board Member, EcoTeam Committee Chair, 2011-Present
- Wakulla Springs Alliance, Secretary and Board Member, 2012-2018.
- Tallahassee Community College, Dispute Resolution Program Advisory Committee, 2000 to 2002.
- Florida Mediation Week Advisory Committee and Volunteer, 1996-2002.
- Neighborhood Justice Center, Tallahassee, Volunteer Mediator, 1994-03
- Mayor's Housing Task Force, New Orleans, Member 1979.
- Irish Channel Boy's Club, New Orleans, Broad Member, 1976-79.
- Preservation Resource Center, New Orleans, Member 1975-84, Board Member, 1976-77.
- Irish Channel Cooperative Efforts, New Orleans, Steering Committee, 1975.
- Neighborhood Improvement Association of the Irish Channel, New Orleans, Newsletter editor, secretary, vice president, president and chair of numerous committees, 1973-84.
- Innovative Education Coalition, New Orleans, Board member, 1973-75.
- Irish Channel Action Foundation, New Orleans, Board member, 1972-78.
- Student Rights and Responsibilities Advisory Committee, Orleans Parish Schools, Member, 1972.

### **MEMBERSHIPS**

- FSU Garnet and Gold Toastmasters, 2002-03.
- Twenty-First Century Council, Tallahassee, 1993 to 1996.
- World Futurist Society, national and local chapters in New Orleans and Blacksburg, VA, 1976 to 1998.
- Southern Neighborhoods Network, 1975 to 1985.
- National Association of Neighborhoods, 1975-80.
- National Neighbors, 1977-80.
- National Trust for Historic Preservation, 1980-84.
- Ecology Center, New Orleans, 1974-77.

## **OTHER EDUCATION**

### **NEGOTIATION AND MEDIATION**

- Certified County Mediator Training, Florida Supreme Court, Tallahassee, FL, 1994.
- Develop Public Consent, International Public Participation Practitioners Association, Washington, D.C., 1994.
- Training in Mediation Fundamentals, Society for Professionals in Dispute Resolution, (SPIDR), New York, NY, 1987.
- Advanced Negotiations, Career Track, Charlottesville, VA., 1986.
- The Art of Negotiation, The Negotiation Institute, New Orleans, LA, 1986.
- Negotiating Development Disputes, VA/NC American Planning Association, Roanoke, VA, 1985.

### **GROUP DYNAMICS**

- MBTI Personality Types Trainer Training, Otto Kroeger and Associates, Arlington, VA, 1985.
- Creative Problem Solving Institute, Creative Education Foundation, Buffalo, NY, 1985.
- Reality Therapy, Tulane School of Social Work, New Orleans, LA, 1972.
- Programs for Troubled Youth, Tulane School of Social Work, New Orleans, LA, 1972.
- Group Dynamics, Louisiana Human Relations Laboratory, New Orleans, LA, 1971
- Program Development, Urban Research Inc., New Orleans, LA, 1972.

### **REAL ESTATE AND DEVELOPMENT**

- Income Property Analysis, University of New Orleans (semester), 1984.
- Section 202 Elderly Housing Seminar, US Department of Housing and Urban Development, Washington, DC, 1983.
- Contracts - Law of Agency, Louisiana Real Estate Commission, New Orleans, LA, 1983.
- Real Estate Financing, Louisiana Real Estate Commission, New Orleans, LA, 1982.
- "Can Do" Financing, Louisiana Real Estate Commission, New Orleans, LA, 1982.
- Rehabilitation: An Investment Opportunity, Louisiana Realtor's Association, New Orleans, LA, 1982.
- National Association of Securities Dealers, Broker/Salesperson Certification Training, Real Estate Security and Syndication Institute, New Orleans, LA, 1982.
- Preservation Tax Incentives, National Trust for Historic Preservation, San Antonio, TX, 1982.
- UDAG and Urban Initiates, Urban Land Institute, New Orleans, LA, 1980.
- Housing Cooperative Management, NASCO, Ann Arbor, MI, 1980.
- State Real Estate License Training, Stan Weber, School of Real Estate, New Orleans, LA, 1974.

### **COMMUNITY AND ECONOMIC DEVELOPMENT**

- Marketing the City, Virginia Commonwealth University, Richmond, VA, 1985.
- Neighborhood Development, Virginia Community Education Association, Roanoke, VA, 1985.
- New Possibilities for Meaningful and Successful Business, Omega Institute, Rhinebeck, NY, 1985.
- Housing Policy in the Eighties, Institute for Policy Studies, Alexandria, VA, 1985.
- Resources for Community Development, Virginia Community Development Society Charlottesville, VA, 1984.
- Neighborhood Action, Savannah Landmark Rehabilitation Project, 1983.
- Conserve Neighborhoods Short Course, Nat. Trust for Historic Preservation, Indianapolis, MI, 1982.
- Community Ownership, Trust for Public Land, New Orleans, LA, 1982.
- Neighborhood Revitalization, National Urban Coalition, Wilmington, DC, 1980.
- Neighborhood-Based Technologies, Civic Action Institute, New York, NY, 1979.

## **OTHER TRAINING**

- How to Get Organized and Get It All Done. Tallahassee, FL, 2000.
- Politics for a Sustainable Society, Omega Institute, Rhinebeck, NY, 1985.
- Public Policy Analysis, University of New Orleans (semester), New Orleans, LA, 1983.
- Governmental and Institutional Accounting, University of New Orleans (semester), New Orleans, LA, 1983.
- Microcomputers in Planning, New Orleans American Planning Association, New Orleans, LA, 1982.
- Design of Solar Homes in Southern Louisiana, LA Homebuilder's Association, New Orleans, LA, 1982.
- Historic New Orleans Architecture, Tulane University, New Orleans, LA, 1974.
- Educational Reform, New Orleans Training Network, New Orleans, LA, 1973.
- Contemporary Urban Problems, University of Washington (one quarter), Seattle, WA, 1968.

## **REFERENCES**

Dr. Patricia Bidol-Padva, Dispute Resolution Consultant and Mediator  
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